

TOEIC Part 6 Practice #5

Read the passages and for each blank choose which of the four possible answers best fits into the blank.

Questions 1–4 refer to the following notice.

Attention All Guests:

The hotel will be conducting routine fire safety inspections this Wednesday between 10:00 a.m. and 4:00 p.m. During this period, maintenance staff may need temporary access to your rooms in order to check detectors and sprinklers. Please be assured that all inspections will be carried out quickly and respectfully. We appreciate your cooperation as this work is necessary to

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伝え方：スカイプチャット or 予約時のコメント欄に記入

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Staff members will knock before entering, and any areas that cannot be reached will be rescheduled at a later date. Please also remember that personal belongings should not be placed in hallways, as this can create fire hazards and may _____ access to emergency exits.

2. (A) preventing
(B) block
(C) blocked
(D) blocks

If you have specific questions about the inspection process, please contact the front desk. A full schedule of which floors will be visited has been posted

on the lobby board and is also available at the concierge desk for _____ reference.

3. (A) easy
(B) ease
(C) convenient
(D) convenience

Thank you once again for your understanding and your continued cooperation with our safety _____.

4. (A) plans
(B) systems
(C) measures

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Dear team,

This is a reminder that the mandatory customer service training will take place this Friday at 2:00 p.m. in Conference Room 3. The training will focus on effective communication skills and handling difficult situations with clients. Your participation is _____ expected, and attendance will be recorded.

5. (A) strongly
(B) strength
(C) stronger
(D) strengthen

Please arrive on time so the session can begin promptly. Handouts will be provided, and you may take notes for future reference. The trainer has

requested that all participants turn off their phones to avoid interruptions. Should you have scheduling conflicts, please inform your supervisor in advance so that alternative arrangements can be _____ made.

6. (A) appropriately
(B) approximate
(C) approval
(D) appropriated

This training is a valuable opportunity to learn new strategies and share best practices. Active participation will help ensure that each of us continues to improve our service standards and _____ stronger relationships with our clients.

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Thank you for your cooperation, and I look forward to seeing everyone at the session this _____.

8. (A) week
(B) Friday
(C) month
(D) afternoon

Questions 9–12 refer to the following article.

E-commerce has changed the way consumers shop, offering greater convenience and a wider variety of products than ever before. However, this growth has also created new challenges for retailers, particularly in the area of delivery. Shoppers today expect fast, inexpensive shipping, and companies

that fail to provide this service risk losing business. For small retailers, this pressure can be especially _____, as they lack the resources of larger competitors.

9. (A) cost
(B) difficult
(C) affordable
(D) minor

Some businesses have responded by partnering with regional delivery services rather than relying solely on major shipping companies. This approach can reduce expenses while also improving delivery times. Yet, analysts caution that these partnerships must be carefully managed to ensure quality standards are

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Another growing trend is the use of automated lockers, where customers can pick up their packages at a convenient time. This reduces missed deliveries and offers shoppers greater flexibility. Retailers who adopt such innovations are more likely to _____ customer loyalty in the long run.

11. (A) build
(B) builds
(C) building
(D) builder

Looking ahead, experts agree that balancing cost, speed, and reliability will remain a constant challenge, and companies that adapt effectively will stay _____ in the competitive online marketplace.

12. (A) strong
(B) successful
(C) steady
(D) fortunate
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Answers

1. A
2. B
3. C
4. C
5. A
6. A
7. B
8. B
9. B
10. B
11. A
12. B

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